

Resolution Plan

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Installer Representative Declaration:

I confirm that I acknowledge the objects of complaint and that the resolution plan that has been laid out sufficiently relates to the objects of complaint laid out by the Complainant.

Installer Representative Signature	
Date	

Complainant Declaration:

I confirm that I have fairly summarised the objects of complaint and that the resolution plan laid out by the Installer Representative sufficiently addresses the objects of complaint.

Installer Representative Signature	
Date	